

RETURN ORDER FORM

Electrical Wholesaler 365 UK Ltd.

CRN: NI612500

34 - 36 Sydney Street, Aughnacloy, Co. Tyrone, BT69 6AE, United Kingdom, +44 (0)20.861-12712

STEP 1

PROVIDE PURCHASE INFORMATION		
NAME		ORDER NO. if known
BUS. NAME if applicable		
STREET ADDRESS		ORDER DATE if known
CITY / STATE / ZIP		
EMAIL		DELIVERY DATE if known
PHONE		

STEP 2

RETURN ITEM AND REASON			
ITEM CODE	REASON FOR RETURN	QTY	PRICE

STEP 3

PROVIDE ADDITIONAL COMMENTS optional

STEP 4

ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX. MAIL TO ADDRESS BELOW.
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RETURN POLICY

Thank you for your business.

Not satisfied with your purchase? We're here to help.

Following are the terms and conditions that constitute our Return Policy.

RETURNS

- Please notify us within 3 days of you receiving goods.
- Returns must be returned to us within 28 days of dispatch.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Please allow 15 business days for the processing of returned items.

REFUNDS

- Customers will be notified via email upon receipt of returned items.
- An additional email will be sent within 5 business days of receipt regarding the status of the return.
- It may take up to 15 days for a refund to post to the account utilized for purchase.

SHIPPING AND HANDLING CHARGES

- Shipping charges applied to the original purchase are non-refundable.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable

EXCHANGES

- Exchanges may be processed for items of the same price. Additional fees may apply.